

What Businesses Need to Know in 2025



**About code4thought**: code4thought is a technology company focused on rendering Al and large-scale software systems trustworthy and thoughtful. Through our proprietary Al Quality Testing platform, iQ4Al and expert advisory Trustworthy Al services, we provide comprehensive quality testing and assessment solutions for Al systems across the entire lifecycle. We empower organizations with the tools and insights needed to ensure performance, compliance and responsible Al development and adoption.



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**Note:** This guide provides a general overview of Al standards and their application. Organizations should seek expert advice to determine the most appropriate standards for their specific needs and circumstances.



### Navigating Al Governance with Confidence

As Al transforms industries and reshapes business landscapes, organizations face a dual challenge: harnessing its immense potential while ensuring responsible and ethical deployment. At code4thought, we understand that achieving this balance requires not only adherence to global standards but also the practical tools to implement them effectively.

This consolidated guide to AI standards—spanning ISO 42001, ISO 25059, NIST AI RMF, ISO/IEC TR 29119-11, and OECD AI Principles—serves as your roadmap to navigating the complexities of AI governance. Each framework offers unique insights into critical areas such as risk management, fairness, explainability, security, and reliability. By comparing these standards and aligning them with the EU AI Act, we provide actionable guidance for organizations to make informed decisions tailored to their specific needs.

At the heart of our mission is empowering businesses to unlock Al's full potential without compromising quality or trust. This is where our Al Quality Testing platform, <u>iQ4Al</u>, becomes indispensable. Designed to operationalize the principles outlined in this guide, **iQ4Al** enables comprehensive testing of Al systems to ensure robust performance, fairness, and security. It bridges the gap between governance and implementation, providing organizations with the assurance that their Al systems meet the highest standards of accountability and reliability.

Whether you're navigating compliance-heavy regulations, deploying high-stakes AI systems, or championing ethical AI practices, this guide—and iQ4AI—are your partners in success. Together, we can transform AI governance from a challenge into a competitive advantage, fostering innovation that is not only impactful but also principled.

Join us in shaping a future where AI serves as a force for good—driving progress, inspiring trust, and setting new benchmarks for excellence.

Sincerely,

Yiannis Kanellopoulos CEO and Founder code4thought



### **OECD AI Principles**

Amidst the transformative wave of Al invoked in the digital ecosystem, the Organization for Economic Cooperation and Development (OECD) has introduced a comprehensive set of Al principles, a framework aimed at guiding responsible and effective Al adoption.

The OECD AI Principles are structured around <u>five core principles and five recommendations</u> for national policies and international cooperation.

### Inclusive Growth, Sustainable Development, and Well-being

Al should contribute to broad societal benefits, fostering inclusive growth and sustainable development. This principle emphasizes that Al technologies should benefit everyone and advance civilization. It emphasizes the need to use Al to decrease disparities and promote sustainability, ensuring that all demographics and regions benefit from Al.

The principle involves creating Al-driven solutions that address global challenges such as climate change, healthcare, and education. By concentrating on these areas, companies can guarantee that their Al initiatives benefit all stakeholders. This can include developing Al apps that promote sustainability, improve healthcare, and educate marginalized areas.

#### **Human-Centered Values and Fairness**

To ensure fairness and equity, AI systems must respect human rights, dignity, and democracy. This principle emphasizes the relevance of human rights in AI technology development. AI systems should protect rights, avoid discrimination, and promote equality.

Adhering to this principle requires AI algorithm bias prevention policies and processes. AI applications must not reinforce prejudices or create new forms of discrimination. This requires diverse training data to appropriately reflect demographic groups, bias-free algorithms, and regular audits to assure fairness.

By doing so, businesses can develop Al solutions that are not only effective but also equitable, fostering trust and acceptance among users and stakeholders.

### Transparency and Explainability

Al operations should be clear and explainable to people. Al processes should be transparent and visible to users and stakeholders so they can see how an Al system functions and makes decisions. Explainability includes clarifying the reasoning and logic behind Al decisions, which is crucial to establishing trust and validating Al outcomes.

Use this approach by thoroughly documenting Al decision-making processes and explaining them to users. Al implementations must be transparent and user-friendly to assist stakeholders in comprehending Al decisions.

Companies should build methods for resolving Al decision questions and concerns to promote trust in Al systems. Finally, businesses may boost user acceptance and happiness by stressing openness and explainability in their Al apps.

#### Robustness, Security, and Safety

Al systems should be secure and resilient throughout their lifespan. Al systems must be designed and operated with robustness and safety in mind. This includes protecting Al systems from cyberattacks, ensuring they work reliably, and adding fail-safes to reduce risks and prevent malfunctions.



Implementing this principle requires Al-specific cybersecurity best practices. This involves regular stress tests to determine the system's ability to tolerate pressures and unforeseen events without affecting safety or performance. Such stress tests should include <u>performance and trustworthiness</u> (e.g. bias, explainability analysis) <u>testing</u> as well as <u>evaluation against integrity</u> violation and evasion attacks in accordance with ISO 29119-11.

Constant monitoring and regular updates maintain Al applications' robustness and ensure that the developed Al systems will be secure, durable, and able to execute consistently and reliably, even when unexpected issues arise.

### **Accountability**

Organizations and individuals responsible for AI systems should be held legally, ethically, and operationally accountable for their proper functioning and adherence to established principles. Accountability ensures that developers and managers of AI systems are responsible for their impact and that all actions and outcomes related to AI are properly managed and scrutinized.

Applying this principle requires clear Al governance structures with roles and duties. This can include committees dedicated to monitoring Al operations, implementing audit trails to oversee decision-making, and ensuring compliance with laws and regulations.

Additionally, businesses must develop mechanisms for addressing grievances and correcting errors, ensuring that issues related to AI systems are promptly addressed and effectively resolved.

### **OECD Recommendations for Trustworthy Al Adoption**

The OECD paper also provides the following list of actionable recommendations:

- Invest in Al Research and Development: Encourage innovation while addressing ethical and technical challenges.
- Foster a Digital Ecosystem for Al: Promote policies that support data access, infrastructure, and skills development.
- Shape an Enabling Policy Environment for Al: Develop legal and regulatory frameworks that facilitate Al adoption while protecting public interests.
- Build Human Capacity and Prepare for Labor Market Transformation: Equip the workforce with the necessary skills to thrive in an Al-driven economy.
- International Cooperation for Trustworthy Al: Collaborate globally to address cross-border Al issues and establish common standards.



### ISO/IEC 42001

ISO/IEC 42001 (ISO 42001) is the first Al Management System Standard devised by the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC). The standard is designed to provide a comprehensive structure for organizations to manage Al systems responsibly.

#### **Overview and Objectives**

Published on December 18, 2023, ISO 42001 marks a pivotal step in standardizing AI management. As AI technologies become integral to business strategies, a consistent and transparent approach to managing these systems is critical. ISO 42001 addresses this need by establishing guidelines that help organizations design, develop, implement, deploy, and maintain AI systems that are responsible, reliable, and aligned with business objectives.

While powerful, AI systems have inherent risks such as bias, lack of accountability, and potential misuse. The voluntary ISO 42001 provides a framework for identifying, assessing, and mitigating these risks based on transparency, accountability, bias identification and mitigation, safety, and privacy. This proactive approach protects the organization and safeguards users and society from unintended consequences of AI deployment.

One of ISO 42001's primary objectives is to build trust in AI systems. With the <u>EU AI Act</u> being enforced since 1 August 2024, organizations can demonstrate their commitment to responsible AI practices by adhering to ISO 42001, thereby enhancing stakeholder confidence and fostering a culture of transparency. Moving beyond compliance, ISO 42001 can enable businesses to experience the <u>increased business value</u> of trustworthy AI.

Adopting a standardized approach to managing AI systems is strongly recommended over implementing a custom or do-it-yourself approach. Following established standards and best practices can help ensure consistency, reliability, and compatibility across various AI systems and tools in an organization's ecosystem. The Standard is structured around the "Plan-Do-Check-Act" process for establishing, implementing, maintaining, and continually improving artificial intelligence. This approach is crucial as it ensures that the value of AI for growth is acknowledged and the appropriate level of oversight is in place.

The Standard applies to any organization, based on the <u>official faqs</u>: "Organizations of any size involved in developing, providing, or using Al-based products or services. It is applicable across all industries and relevant for public sector agencies as well as companies or non-profits."

### Structure and Key Components of ISO 42001

Like other Standards, ISO 42001 includes a <u>number of annexes</u> that offer businesses comprehensive advice and support, such as AI system development management guidance, a list of AI controls and how to implement them, organizational goals and sources of risk related to AI, and sector-specific guidelines.

ISO 42001 addresses various aspects of the AI system lifecycle, starting from the early concept phase and extending to the system's ultimate deployment and operation. One of the standard's essential requirements is leadership. Top management must exhibit strong leadership and unwavering dedication to the AI management system (AIMS). They should set forth policies and objectives that align with the organization's strategic vision.

Strategic planning is another essential element. Organizations must recognize and evaluate potential risks and opportunities linked to Al and create a comprehensive strategy to tackle them. In terms of support, organizations must offer resources and assistance for the AlMS, including training, awareness, and communication initiatives.



Efficient and effective processes and procedures must be established to develop, deploy, and maintain Al systems. Performance evaluation requires continuous monitoring, measurement, analysis, and assessment of Al systems to make necessary adjustments.

Finally, ISO 42001 emphasizes the importance of continuous improvement, consistently enhancing the AIMS to ensure its ongoing relevance and effectiveness.

### Implementing the Standard

For business leaders, the implementation of ISO 42001 can seem challenging. However, a structured approach can simplify the process and ensure successful adoption. Here is a step-by-step guide to implementing ISO 42001 in your organization:

- Conduct a Readiness Assessment: Evaluate your organization's current Al capabilities and identify gaps that must be addressed. Review existing policies, processes, and resources related to Al management.
- **Establish Governance Structures:** Create governance structures to oversee Al initiatives. Form an Al governance board or committee, assign roles and responsibilities, and define decision-making processes. Ensure that senior leadership is involved to drive commitment and accountability.
- **Develop an AIMS:** Integrate AIMS with existing organizational processes, ensuring continuous improvement and alignment with ISO standards.
- **Develop a Risk Management Framework:** Develop a comprehensive framework tailored to your organization's Al applications. Identify potential risks, assess their impact, and establish mitigation strategies. Regularly review and update the framework to address new risks as they emerge.
- Implement Data Management Practices: Ensure robust data management practices; establish data quality, integrity, and privacy protocols. Implement measures to comply with data protection regulations and regularly audit data processes to maintain compliance.
- Enhance Algorithmic Transparency: Focus on enhancing the transparency and explainability of your Al models. Provide clear, understandable explanations of how outcomes are generated. Engage with stakeholders to ensure that they comprehend and trust the Al systems.
- Embed Responsible Principles: Incorporate trustworthy and responsible principles into
  every Al development and deployment phase. Conduct impact assessments to evaluate
  your Al systems' societal and human rights implications. Establish mechanisms to ensure
  ongoing compliance.
- Educate your Personnel: Invest in training programs, like AI ethics, risk management, data management, and algorithmic transparency, to equip your staff with the knowledge and skills needed to implement and maintain ISO 42001.

Finally, all processes must be documented, and the external audit conducted by an accredited body must be successfully passed to get certified for three years with annual surveillance audits.



### ISO/IEC 25059

The rapid adoption of AI across industries demands not only innovative solutions but also rigorous governance to ensure systems operate reliably, fairly, and transparently. **ISO 25059: Quality Requirements and Evaluation (QRE) for AI Systems** was developed to address these critical needs, providing a structured framework for assessing and enhancing the quality of AI systems throughout their lifecycle.

### **Key Objectives of ISO 25059**

ISO 25059 establishes standardized quality attributes tailored specifically for Al applications. The standard ensures that Al systems meet technical, operational, and ethical benchmarks, making them fit for purpose in high-stakes or consumer-facing environments. The overarching goal is to align Al development and deployment with organizational objectives, user needs, and societal expectations.

### **Core Al Quality Attributes**

ISO 25059 provides a robust framework for evaluating the quality of Al systems through two complementary models: the **Product Quality Model** and the **Quality in Use Model**. Each model focuses on distinct but interconnected attributes that ensure Al systems meet technical, operational, and ethical standards across their lifecycle.

### 1. Product Quality Model

The Product Quality Model in ISO 25059 provides a comprehensive framework for evaluating the intrinsic quality attributes of Al systems. These attributes are categorized into eight key dimensions, ensuring that Al systems are designed to meet functional, operational, and security requirements while remaining adaptable to changing environments.

- Functional Suitability: This dimension ensures the AI system fulfills its intended purpose
  effectively, emphasizing on correctness and adaptability. Functional Correctness ensures
  the system produces outputs that are consistent with its defined objectives and
  requirements, minimizing errors, while Functional Adaptability is the AI system's ability to
  adapt to different operational environments or scenarios without requiring significant
  reconfiguration.
- **Performance Efficiency:** Evaluates the system's efficiency in utilizing resources while maintaining performance.
- Compatibility: Measures the Al system's ability to coexist and interact with other systems.
- Usability: Focuses on the ease of use and user-centric design of the system. For Al systems, the two essential characteristics are Controllability and Transparency.
  Controllability is the extent to which the system allows users to control and intervene in its operations when necessary, ensuring safety and accountability, while Transparency focuses on providing clear, interpretable, and accessible explanations of the Al system's decisions and processes.
- Reliability: Ensures consistent operation under various conditions. For AI systems, emphasis is placed on Robustness. This attribute evaluates the system's resilience to handle unexpected inputs, adversarial attacks, or system failures without compromising functionality.
- **Security:** Focuses on protecting the system and its data from threats. Besides typical attributes like confidentiality and integrity, Intervenability is crucial for AI systems. This is the ease with which human operators can modify or override the system's behavior when needed to maintain control and prevent harm.
- Maintainability: Addresses the system's ability to be updated and improved over time.



• Portability: Evaluates the ease of transferring the system across environments.

#### 2. Quality in Use Model

The Quality in Use Model evaluates the system's performance and impact in real-world contexts, focusing on the end-user experience and societal outcomes. It emphasizes:

- Freedom from Risk: Addresses the societal and ethical risks associated with deploying Al systems, ensuring that they do not cause harm to users, organizations, or society. For Al systems, the standard emphasizes the need for Societal and Ethical Risk Mitigation. This includes considerations such as accountability, fairness and non-discrimination, transparency, and privacy. By addressing themes like human-centered design, professional responsibility, and respect for international norms, this attribute ensures Al systems align with societal expectations and promote positive human values. Organizations must evaluate how their Al systems affect community involvement, labor practices, and adherence to the rule of law, fostering trust and sustainable adoption of Al technologies.
- **Transparency in Use**: Ensures that end-users understand how the system operates, enabling trust and informed decision-making.

These two models work in tandem to deliver a comprehensive approach to quality assurance. The Product Quality Model focuses on internal system attributes, while the Quality in Use Model ensures the AI system performs effectively, ethically, and safely in its deployment context.





#### **Applicability and Benefits**

ISO 25059 is particularly relevant for industries where the quality of AI systems has direct implications for safety, trust, and performance, such as healthcare, finance, autonomous systems, and public services. By offering a comprehensive evaluation framework, it allows organizations to:

- Identify and address quality gaps early in the development cycle.
- Enhance trust among stakeholders, including users, regulators, and the public.
- Streamline compliance with regulatory standards, such as the EU AI Act or OECD AI Principles.

### Complementary Role in Al Governance

ISO 25059 works effectively alongside other Al governance standards. For instance:

- It complements **ISO 42001**, which focuses on Al management systems, by providing measurable quality benchmarks to operationalize governance frameworks.
- It aligns with **NIST AI RMF**, emphasizing robustness and risk mitigation.
- It strengthens ISO/IEC TR 29119-11 by offering additional evaluation criteria for testing Al systems.
- It shares a commitment to fairness and transparency with the **OECD AI Principles**, translating these values into actionable metrics.

#### Implementation of ISO 25059: Practical Steps for Businesses

Adopting ISO 25059 is a pathway to building trustworthy, high-quality AI systems that deliver consistent results while aligning with ethical and societal expectations. Implementing this standard requires careful planning, cross-functional collaboration, and a commitment to continuous improvement. Below are the key considerations and steps businesses should take to implement ISO 25059 effectively:

### 1. Understand the Standard's Requirements

Before implementation, businesses should thoroughly understand the quality attributes defined by ISO 25059. This requires reviewing the standard's documentation and aligning its principles with organizational goals.

• **Tip**: Assign a dedicated team to interpret and map ISO 25059 requirements to your organization's specific AI use cases.

#### 2. Assess Current Al Systems

Conduct a comprehensive audit of existing AI systems to identify gaps in quality, performance, and governance. Use ISO 25059 as a benchmark to evaluate areas like robustness, bias mitigation, and explainability.

• **Consideration**: Leverage tools such as code4thought's **iQ4Al** platform to automate and streamline this assessment, ensuring consistency and depth in your evaluations.

#### 3. Establish Cross-Functional Teams

Implementing ISO 25059 requires collaboration across technical, operational, and ethical domains. Establish a cross-functional team comprising data scientists, developers, quality assurance professionals, legal advisors, and ethics officers.



• **Tip**: Appoint a dedicated Al governance lead to oversee the standard's implementation and integration into broader business processes.

### 4. Define Quality Metrics and KPIs

Set clear, measurable quality metrics aligned with ISO 25059 attributes. For example:

- Functional Correctness: Accuracy of predictions within predefined error margins.
- Transparency: Percentage of explainable model outputs.
- Fairness: Equity metrics based on demographic outcomes.
- **Consideration**: Use tools and platforms that offer advanced analytics and visualization capabilities to track these KPIs over time.

#### 5. Integrate Quality Assurance into the Al Lifecycle

Embed ISO 25059 requirements into each stage of the AI lifecycle, from design and development to deployment and monitoring. Key focus areas include:

- Bias mitigation during data preparation and model training.
- Reliability testing under diverse scenarios and stress conditions.
- Transparency reviews to ensure outputs are explainable and interpretable.

### 6. Develop Documentation and Reporting Practices

Document all processes, decisions, and evaluations related to Al quality. This not only ensures compliance with ISO 25059 but also supports transparency with regulators and stakeholders.

• **Tip**: Use reporting templates that align with other standards like the EU AI Act for seamless compliance across frameworks.

### 7. Foster a Culture of Continuous Improvement

Al systems evolve over time as new data, threats, and use cases emerge. Businesses must establish a process for regularly re-evaluating systems against ISO 25059's benchmarks and updating them as needed.

• **Consideration**: Conduct periodic quality audits and user feedback sessions to identify areas for improvement.

#### 8. Align with Complementary Standards

Leverage ISO 25059 in conjunction with related standards like ISO 42001 (Al management systems), ISO/IEC TR 29119-11 (Al system testing), or NIST Al RMF (risk management). ISO 29119-11's emphasis on rigorous testing methodologies complements ISO 25059's quality evaluation framework, ensuring that Al systems are not only built to meet performance and reliability requirements but are also thoroughly validated against diverse scenarios. This ensures a holistic approach to Al governance, balancing quality, risk, and ethics.



### **NIST AI Risk Management Framework (AI RMF)**

To address the risks and challenges of Al adoption and use, the National Institute of Standards and Technology (NIST) has developed the Al Risk Management Framework (Al RMF), a voluntary framework designed to help organizations manage the risks associated with Al technologies.

Recognizing the need for a standardized approach to AI risk management, NIST initiated a collaborative effort involving industry, academia, government, and civil society stakeholders. This collaborative approach ensured the framework would be robust, comprehensive, and adaptable to various contexts and industries.

The NIST AI RMF aims to promote the development and use of AI in a way that is responsible, trustworthy, and aligned with societal values. It provides a structured approach around <u>four core functions</u> to identify, assess, and mitigate the potential risks AI systems pose.

### The Framework's Core Functions

### Map

The Map function serves as the foundation for effective AI risk management. It involves a comprehensive analysis of the AI system's ecosystem, including its purpose, design, and potential impacts. Organizations must clearly define the system's objectives and intended use cases and identify all relevant stakeholders. This function also requires a thorough understanding of the AI system's technical capabilities, limitations, and dependencies.

A crucial aspect of the Map function is the identification of potential risks across various dimensions, including technical, ethical, societal, and legal considerations. This involves anticipating how the AI system might fail, be misused, or produce unintended consequences. The Map function also emphasizes the importance of considering the broader context in which the AI system will operate, including cultural, regulatory, and industry-specific factors.

### Measure

The Measure function quantifies and evaluates the AI system's performance, reliability, and impact. This involves developing and implementing robust testing methodologies and metrics to assess the system's behavior under various conditions. Key areas of measurement include:

- 1. Data quality and representativeness
- 2. Model accuracy and fairness
- 3. System robustness and security
- 4. Explainability and interpretability of Al decisions
- 5. Compliance with ethical guidelines and regulatory requirements

The Measure function also emphasizes the importance of continuous monitoring and evaluation throughout the AI system's lifecycle. This includes tracking performance drift, identifying emerging risks, and assessing the system's long-term impact on individuals and society.

#### Manage

The Manage function is centered on implementing effective strategies to address and mitigate the risks identified in the Map and Measure phases. This involves developing and deploying comprehensive controls, policies, and procedures tailored to the specific Al system and its associated risks. Key aspects of the Manage function include:

1. Implementing technical safeguards and fail-safe mechanisms



- 2. Developing clear operational guidelines and best practices
- 3. Establishing incident response and error correction processes
- 4. Ensuring proper data management and privacy protection
- 5. Implementing version control and change management procedures

The Manage function emphasizes the importance of adaptability and continuous improvement. As new risks emerge or the Al system evolves, organizations must be prepared to adjust their management strategies accordingly.

#### Govern

The Govern function focuses on establishing and maintaining oversight structures to ensure responsible AI development and deployment. This function goes beyond technical considerations to address organizational, ethical, and societal aspects of AI risk management. Key components of the Govern function include:

- 1. Developing a clear Al governance structure with defined roles and responsibilities
- 2. Establishing ethical guidelines and decision-making frameworks
- 3. Ensuring compliance with relevant laws, regulations, and industry standards
- 4. Implementing transparency measures to build trust with stakeholders
- 5. Fostering a culture of responsible innovation and ethical Al use

The Govern function also emphasizes the importance of stakeholder engagement, including mechanisms for feedback, dispute resolution, and accountability. It requires organizations to regularly review and update their governance practices to keep pace with evolving Al technologies and societal expectations.



### ISO/IEC TR 29119-11

ISO/IEC TR 29119-11 is a standard dedicated to testing Al-based systems, offering numerous benefits for businesses via a structured and universally recognized approach to Al software testing.

#### Overview of ISO/IEC TR 29119-11

ISO/IEC TR 29119-11 is actually a technical report and part of the broader <u>ISO/IEC 29119</u> series of standards, which provides guidelines and best practices for software testing across various phases of the software development lifecycle.

TR 29119-11 focuses on and addresses the unique challenges associated with Al-based systems testing. Unlike traditional software, Al systems learn and evolve continuously, making their behavior less predictable and more complex to test. ISO/IEC TR 29119-11 provides guidelines and best practices to ensure these systems perform as intended and mitigate all associated risks.

The inception of ISO/IEC TR 29119-11 was rooted in late 2020 in the growing need for standardized testing methodologies for AI systems. As AI technologies began to diffuse through various industries – from self-driving cars and smart vacuums to checkout-free grocery shopping and machine learning for healthcare – stakeholders recognized the absence of comprehensive testing standards.

This gap led to collaborative efforts among international experts in AI and software testing, culminating in the development of ISO/IEC TR 29119-11, which forms a consensus on the best practices required to ensure the quality and reliability of AI systems.

ISO/IEC TR 29119-11 is meticulously structured to cover all facets of Al system testing. Its key components include:

- Scope: Outlines its purpose and its applicability to different types of AI systems.
- Concepts: Defines key terms and concepts to ensure a common understanding among practitioners.
- **Planning:** Provides guidance on planning tests for Al systems, considering factors such as system complexity, learning mechanisms, and operational environment.
- **Design:** Discusses methodologies for designing effective tests, including the selection of appropriate test data and scenarios.
- **Execution:** Covers the execution of tests, including monitoring system behavior, logging results, and handling anomalies.
- **Evaluation and Reporting:** Offers guidelines for evaluating test results and reporting findings to stakeholders.
- Further Considerations: Addresses the ethical and legal implications of testing Al systems, emphasizing the need for transparency and accountability.

#### Implementation of the Standard

Implementing ISO/IEC TR 29119-11 requires a systematic approach. The process begins with a gap analysis, where current testing practices are assessed against the standard to identify gaps and areas for improvement. Following this, and to maximize the standard's guidelines efficacy, educating the testing team and relevant stakeholders on the standard's requirements and best practices is crucial to ensure everyone involved is aware of the necessary steps.



The next steps are developing comprehensive test plans and designing test cases that align with the standard's regulations. Appropriate tools for test automation, data management, and result analysis are then identified and deployed to facilitate the testing process.

At this point we need to underline the fact that the standard merely provides guidance on what aspects to test and indicatively provides ways/approaches for doing those tests. It is up to the teams/organization to decide the "how". For instance, in the case of Bias Testing, the standard suggests the use of expert reviews of datasets, which can be time-consuming and an error-prone process. In order to implement this test, our team at code4thought has automated the task by using industry-accepted metrics such as the Disparate Impact Ratio.

During the actual testing phase, tests are executed rigorously, Al system behaviour is monitored, and outcomes are meticulously logged for further analysis. The final phase involves evaluating the test results, documenting findings, and communicating them to stakeholders to ensure transparency and informed decision-making.



### **Comparative Analysis of AI Standards**

The rise of Al governance has led to a diverse ecosystem of standards, each with a unique focus, methodology, and regional context. While each standard provides a structured approach to responsible Al, understanding their specific emphases is crucial for organizations seeking to apply them effectively. This section compares the five major standards—ISO 42001, ISO 25059, NIST AI RMF, ISO/IEC TR 29119-11, and the OECD AI Principles—alongside the EU AI Act.

### **Core Focus Areas Across Standards**

Each standard addresses key governance issues such as model performance, fairness, explainability, robustness, and reliability, but with varying depth and approaches:

**ISO 42001** focuses on management systems for AI, offering organizations a structural framework to integrate AI governance into their broader operations. This standard prioritizes management oversight and compliance pathways that align with broader corporate governance.

**ISO 25059** provides a structured approach to evaluating Al quality characteristics, including functionality, fairness, and explainability, ensuring systems meet user and societal expectations.

**NIST AI RMF** emphasizes risk assessment and mitigation specifically for Al-related threats. It takes a systematic approach to identifying, assessing, and managing Al risks, particularly targeting security and robustness, to address concerns about resilience against attacks and malfunctions.

**ISO/IEC TR 29119-11** is dedicated to AI testing protocols, providing technical guidelines for assessing AI model quality and reliability. It covers testing methodologies to evaluate model accuracy, robustness, and performance under various conditions, which is critical for industries reliant on high-stakes AI decisions.

**OECD AI Principles** highlight ethical AI deployment with an emphasis on transparency, fairness, and accountability. They are less prescriptive but encourage a framework that ensures responsible adoption, advocating for human-centered AI that respects privacy and fairness.

### Key Differences between standards

The key differences between the five standards can be summarized as follows:

### Rigidity vs. Flexibility:

ISO 42001 and ISO/IEC TR 29119-11 are stringent in protocol and process adherence, making them suited for highly regulated industries. NIST AI RMF, OECD AI Principles, and ISO/IEC 25059 allow varying degrees of flexibility, providing frameworks adaptable across a range of risk profiles and industry needs.

#### • Quality Assessment:

ISO/IEC 25059 uniquely provides a standardized approach to quality assessment for AI systems, introducing AI-specific quality attributes like functional adaptability and robustness. It extends existing software quality standards to address AI systems' unique characteristics.

#### • Ethics and Societal Impact:

The OECD AI Principles uniquely address ethical concerns and societal impacts, prioritizing values like fairness and transparency. While other standards focus primarily on operational and technical



reliability, ISO/IEC 25059 incorporates some ethical considerations through characteristics like transparency and user controllability.

### Risk Management Approaches:

NIST AI RMF provides a granular, technical risk management framework. ISO/IEC 25059 complements this by offering a standardized quality model that can support risk assessment and mitigation strategies for AI systems.

### • Implementation:

ISO 42001 and ISO/IEC 25059 offer potential for certification, while NIST AI RMF and OECD AI Principles are voluntary frameworks. ISO/IEC TR 29119-11 provides technical guidance without a certification component.



**Table: Comparative Analysis** 

Aspect	ISO 42001	ISO/IEC 25059	NIST AI RMF	ISO/IEC TR 29119-11	OECD AI Principles
Focus	Al Management System	Al System Quality	Al Risk Management	Al Testing	Ethical Al Guidelines
Scope	Comprehensive	Quality model for AI systems	Risk-centric	Testing- specific	Broad ethical framework
Structure	Plan-Do- Check-Act	Product quality and quality in use models	Map- Measure- Manage- Govern	Planning- Design- Execution- Evaluation	5 Principles, 5 Recommendations
Applicability	Any organization	Al system developers and evaluators	Flexible across sectors	Al-based systems	Governments and organizations
Implementation	Certification possible	Quality assessment and evaluation	Voluntary	Technical guidance	Policy recommendations
Key Emphasis	Continuous improvement	Standardized quality characteristics	Proactive risk management	Quality assurance	Responsible Al development



### **Choosing the Right Standard for Your Business Use Cases**

Different business scenarios require distinct Al governance approaches. This section provides guidance on selecting the appropriate standard based on the use case, risk profile, and regulatory context.

For Compliance-Heavy Industries in the EU (e.g., Financial Services, Healthcare)

Recommendation: ISO 42001, ISO 25059, and the EU AI Act.

ISO 42001 ensures a comprehensive governance framework, while ISO 25059 adds quality benchmarks for functionality, reliability, and fairness. Together, they help meet stringent regulatory and ethical demands. The EU AI Act complements these standards by providing risk-based compliance pathways.

For High-Risk Al Applications (e.g., Autonomous Vehicles, Medical Diagnostics)

Recommendation: ISO/IEC TR 29119-11, NIST AI RMF, and ISO 25059.

For systems requiring rigorous performance validation, ISO/IEC TR 29119-11 and ISO 25059 provide robust testing and quality evaluation protocols. NIST AI RMF strengthens this by addressing risk management and resilience.

For Trustworthy Al and Fairness (e.g., Public Sector, Consumer Services)

Recommendation: OECD Al Principles, ISO 25059, and the EU Al Act.

OECD AI Principles provide the ethical foundation, while ISO 25059 ensures measurable quality and fairness in system design. The EU AI Act enforces these standards with regulatory backing, ensuring compliance with societal expectations.

For Organizations with Broad Al Governance Needs (e.g., Multinational Corporations)

Recommendation: ISO 42001, ISO 25059, and OECD AI Principles.

These standards combine structured governance (ISO 42001), measurable quality (ISO 25059), and ethical considerations (OECD Principles), providing a holistic toolkit for diverse use cases across regions.

In addition to the specific use cases mentioned above, it is crucial to consider the organization's size, industry, and risk appetite when selecting an Al standard. Organizations may also choose to adopt multiple standards to address different aspects of Al governance comprehensively.



### Mapping the Standards to the EU AI Act Requirements

### Alignment with the EU AI Act

The four AI standards can be seen as complementary tools for organizations seeking to comply with the EU AI Act.

**ISO 42001** aligns with the EU AI Act's focus on risk management and governance and provides a framework that can support compliance with the Act's requirements.

**NIST AI RMF** complements the EU AI Act's risk-based approach and offers flexible implementation strategies that can be adapted to meet the Act's requirements.

**ISO/IEC TR 29119-11** addresses specific testing needs, supporting the EU AI Act's requirements for high-risk AI systems while providing technical guidance that can help meet the Act's standards for quality, reliability, and safety.

The **OECD AI Principles** are closely aligned with the EU AI Act's fundamental principles, providing the ethical framework that underpins many of the Act's requirements.

**ISO/IEC 25059** introduces quality characteristics specific to AI systems, supporting the EU AI Act's emphasis on AI system quality. It offers a standardized approach to quality assessment, which can aid in demonstrating compliance with the Act's requirements for high-risk AI systems. It also addresses aspects like robustness and transparency, which are key concerns in the EU AI Act.



### **Table: EU AI Act vs Standards**

The following table demonstrates how each standard can help businesses comply with the EU Al Act.

EU AI Act Core Requirement	ISO 42001	ISO 25059	NIST AI RMF	ISO/IEC TR 29119-11	OECD AI Principles
Risk Management	Provides a structured framework for managing Al governance, aligning with risk-based compliance.	Emphasizes system reliability and adaptability to mitigate risks.	Focuses on identifying, assessing, and mitigating Alrelated risks through a systematic approach.	Offers testing protocols to evaluate the robustness and resilience of AI systems.	Encourages proactive governance for ethical risk mitigation.
Transparency	Promotes transparency through documentati on and governance practices.	Establishes metrics for explainability and documentatio n of decisions.	Recommends processes for documenting and communicating risk mitigation activities.	Guides in testing explainability features to ensure clear and interpretable outputs.	Prioritizes transparency as a core principle for responsible Al use.
Accountability	Embeds accountabilit y in organization al Al management systems.	Ensures systems meet predefined quality benchmarks, reinforcing accountability.	Encourages continuous monitoring and evaluation of Al risks, ensuring ongoing accountability.	Supports validation processes to ensure systems meet accountability requirements.	Advocates for accountability as a foundational value.
Bias and Fairness	Integrates fairness consideratio ns into the governance framework.	Provides metrics to evaluate and address bias in datasets and models.	Includes provisions for identifying and mitigating algorithmic bias.	Tests for performance across diverse datasets to detect and address biases.	Highlights fairness as an essential component of ethical Al.
Robustness & Security	Focuses on integrating robust governance systems for secure AI deployment.	Defines quality attributes for robustness, ensuring systems operate reliably.	Provides tools for assessing and improving system security and robustness.	Delivers technical guidelines for stress-testing and validating Al model robustness.	Encourages the development of secure and trustworthy Al systems.



### Take the Next Step Toward Responsible Al Governance

At code4thought, we believe that the future of Al lies in its ability to transform industries while upholding the highest standards of trust, transparency, and fairness. Whether you're navigating compliance with the EU Al Act, striving for operational excellence, or seeking to minimize risks in high-stakes applications, our expertise and solutions are here to guide you every step of the way.

Our Al Quality Testing platform, <u>iQ4Al</u>, is designed to operationalize the principles outlined in this guide. From ensuring robust model performance to mitigating bias and enhancing explainability, iQ4Al simplifies the complexities of Al governance. With advanced tools for testing, evaluation, and reporting, it empowers businesses to align their Al systems with international standards and regulatory requirements seamlessly.

code4thought is your partner in building Al systems that are not only compliant but also trustworthy, reliable, and innovative through its <u>Trustworthy Al services</u>, ranging from <u>Al Quality Testing</u> to regulation-specific <u>NYC Bias Audit</u> and <u>EU Al Act Assurance service</u>, as well as <u>Al Technology Due Diligence</u>.

Ready to transform how you govern and manage AI? Contact our team today to discover how code4thought and iQ4AI can help you implement world-class AI governance solutions tailored to your unique business needs. Together, we'll unlock the full potential of AI while ensuring it serves as a force for good in your organization and beyond.

Visit <u>code4thought.eu</u> to learn more or schedule a consultation today!

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